

# COVID-19 Safe Plan

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## What we are doing

- Implementing measures to restrict numbers within the premises, ensuring distance of 4 square metres per person (client & technician)
- Reducing available appointments per day to ensure minimal exposure and incidental contact with other patrons of the complex
- We will not be accepting cash and encourage clients to use tap and go, prepaid bookings or other contactless payment options
- Limiting client interaction/talking at the counter & during service (as much as we love it!)
- A 30 minute buffer between clients to sterilise & clean sufficiently; frequently touched areas and surfaces at least hourly with disinfectant (including equipment and tools, Eftpos equipment, tables, counter tops, bed and sinks)
- Any surfaces used by clients or equipment used will also be cleaned between clients
- Regularly review our Covid Safe Checklist and systems of work to ensure they are consistent with current directions and advice provided by government health authorities
- Using alcohol-based hand sanitiser containing at least 70% ethanol
- Therapists will be required to use N95 mask which is sanitised between clients using 100% Isopropyl

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## What you must do

It is a requirement as a business to keep client contact information including name, address and mobile phone number. We will ask to you to fill this form out (digitally) with every visit

Washing your hands or use alcohol-based hand sanitiser upon arrival. All provided

Do not to enter the shop if you are unwell or have COVID19 symptoms. We have the right to refuse service and insist that anyone with these symptoms leaves the premises.

We request you come alone to your appointment, this means no friends, children, other family members or pets will be allowed entry

Refrain from any unnecessary contact with products you are not purchasing

Not to remove your shoes. This is a requirement by QLD health

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**Thank you for understanding, we  
can't wait to see you in the salon  
soon!**

#StopTheSpread